Overview and Scrutiny Committee - Outstanding Actions and questions

Action to be carried out		Responsibility	Committee Date	Deadline	Comments/officer				
Outstanding Actions and Questions									
	Contact the Managing Director and ask whether the IT update has been forwarded to Councillors and if not ask if it can be forwarded.	Committee and Scrutiny Officer	18 June 2015	20 July 2015	A Part B report was presented to Outsourced Services Scrutiny Panel on 10 September 2015 which set out the decision to terminate the Capita IT outsourced contracts. The Scrutiny Panel has asked to be kept informed of ongoing developments.				
Perf	Performance Report								
PI 39	CCS12 – Complaints resolved at Stage 1 and CCS13 – complaints resolved within 10 days	Partnerships and Performance Section Head	6 March 2014	June 2014	Of the 15 unresolved 14 were Revenues and Benefits and 1 was Planning.				
	The Scrutiny Committee to be provided with details of the 15 unresolved complaints, including which services they related to.								
	Detailed response to be circulated as soon as the information can be downloaded.		25 June 2014	As soon as available					
	(For 2014/15 these are now indicators CS13 and CS14 respectively)								
	Provide Members with details of the reasons for the most recent unresolved complaints at stage 1.		17 September 2014	As soon as available	Not available (February 2015)				

Action to be carried out		Responsibility	Committee Date	Deadline	Comments/officer
PI 46	CS3 – affordable homes on identified sites and CS5 Report to be presented at a future meeting to discuss the development of social housing and HomeLet. Richard Harrington MP to be invited.	Committee and Scrutiny Officer / Interim Housing Section Head	18 June 2015		The report presented by the Interim Housing Section Head on 20 July included a section on 'New Build'.
PI 47	CS4 – Number of households living in temporary accommodation Following information to be provided to Members – 1. Number of people provided temporary accommodation outside the Borough. 2. How many hotels are used by the Council? 3. Comparable information with other towns.	Interim Housing Section Head	18 June 2015	20 July 2015	The report presented by the Interim Housing Section Head on 20 July covered this information.
PI 48	Provide trends for indicators over a period of 10 years.	Partnerships and Performance Section Head	18 June 2015	September 2015	

Action to be carried out		Responsibility	Committee Date	Deadline	Comments/officer				
Executive Decision Progress Report									
ED 6	Officers to be asked if they monitored the cumulative effect of agreed schemes on Watford.	Committee and Scrutiny Officer	17 September 2014	31 October 2014	The Managing Director and Head of Regeneration and Development have been contacted regarding this enquiry.				
ED 9	What Member involvement has there been in the development of the Economic Development Strategy?	Committee and Scrutiny Officer	18 June 2015	20 July 2015	Updated Committee in July. The Economic Development Strategy was approved by Cabinet at its meeting in September. It was not called in.				
Conti	olled Parking Zone Policies Task G	roup							
CPZ 2	Recommendation 8 Contact the Transport and Infrastructure Section Head regarding the wording 'under 16' and check if it has phrased correctly.	Committee and Scrutiny Officer	18 June 2015	20 July 2015	The Committee and Scrutiny Officer contacted the Transport and Infrastructure Section Head and has asked him to provide an update at the November review meeting. Review is included on this agenda				
CPZ 3	Review update to be added to work programme for November	Committee and Scrutiny Officer	18 June 2015	20 July 2015	Review is included on this agenda				
Mana	gement of Conservation Areas								
MCA 1	Membership to be agreed by the Head of Democracy and Governance	Committee and Scrutiny Officer / Head of Democracy and Governance	20 July 2015	September 2015	The Task Group's membership has been agreed – Councillor Martins (proposer), Collett, Dhindsa, Haley and Topping The first meeting to be arranged.				